



Always Helpful
Your
Termite & Pest
Gurus

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pest **solutions**



PEST SOLUTIONS

BRIEF HISTORY AND HIGHLIGHTS

July 2009 – Solution Pest Services was registered by owners Mark & Leslie Hopping.

April 2010 – Purchase and amalgamation of Complete Termite Systems Newcastle into existing business.

May 2011 – Purchase and amalgamation of Pest Solutions. This business has over 35 year history working in the Newcastle and Hunter Valley region. Previous owner continues with business for two years working part-time.

April 2013 – Purchase of Nilpest Services in Forster/Taree region to compliment growing clientele in this region.

Other achievements – 2009 –Current

- 1. Leading termite baiting experts.**
- 2. Preferred contractor for all pest control for Transfield Services Schools and Housing contracts from Newcastle up to Taree.**
- 3. Preferred contractor for bird control in the region**
- 4. Expert building and pest inspection, achieving accreditation for both of these**
- 5. Members of Master Builders NSW**
- 6. Introduction of guaranteed eradication services for German Cockroaches for commercial premises**
- 7. Introduction of Termite Treatment warranties with money back guarantee plus problem fixed at NO COST if our treatment fails (NO FAILURES IN 5 years)**
- 8. Experts in flying insect and mosquito control. Experience treating mosquitoes on Pacific Islands and in difficult public places.**
- 9. Pest control contractor to numerous private schools, pre-schools, public schools and TAFE cafeteria's in Newcastle, Hunter, Central Coast and Forster/Taree regions.**

✓ **Expertise and experience**

Pest Solutions technicians are expert termite inspectors. They are all holders of NSW WorkCover Pest Management Licenses and have also successfully complete competency units 8 & 10 concerning Termite and Wood Destroying Pests. They all have a minimum of two years experience and most have over 15 years.

Solutions invests in tools such as:-

- Tramex Moisture Meters
- Borescopes
- Thermal Imaging Cameras and
- Termatrac (Invented in Australia and sold globally - Microwave Termite Detection).



Pest



Our senior technician is a Termite Inspector who has personally inspected thousands of properties. He is also a Graduate Insect Biologist from Macquarie University in Sydney.

The owner of Pest Solutions is not only a pest and termite guru but has qualifications in building inspection, defect identification and reporting. This work is not just a job for the owner, it is a passion.



✓ **Administration and professionalism**

Behind every good termite & pest control technician is a GREAT administration team. Pest Solutions has an exceptional customer service team who ensure that jobs are booked and scheduled, the paperwork is done right and that the customer gets what they paid for and more. This is all done by staff who are committed to helping people, with the added bonus of being very friendly as well.

We are trusted suppliers to NSW Government departments including NSW Schools and TAFE, NSW Housing and Department

of Agriculture (NSW Industry and Investment) in the Hunter Region.

This type of work is challenging and requires a high level of scrutiny on us as a company.

Our work and our safety management systems have been highly commended as the best of ANY contractors, not just pest controllers.

This same level of professionalism is provided to every customer we serve.

✓ **Insurance and Licensing**

We carry \$20mill Public Liability and Professional Indemnity Insurance. By us being insured it means that in the event that something goes wrong, our work and your interests are covered. It is a sad fact that MANY operators in the pest control industry do not carry current insurance.

Pest Solutions technicians are all licensed by NSW WorkCover. They have additional competencies and memberships that mean you are getting the best in the industry, some of these include:-

- WorkCover NSW Construction Induction Card
- Pest and Termite Licensing
- Member of Master Builders NSW
- Member of Bed Bug Advisory panel
- Mould Identification and Reporting (Inspection Competency)
- Asbestos Identification and Reporting (Inspection Competency)
- WHS Inspection and Reporting (Specialist)
- Termite Baiting and Monitoring (Specialist)
- Feral Bird and Animal control and proofing (Specialist)
- Possum Trapping (NSW Permit)

✓ **Trust, Honesty, Thoroughness**

Pest Solutions and its staff are trusted by all of our clients to provide accurate and effective services and treatments.

These are done in a thorough and honest way.

All staff are chosen firstly for their personal attributes BEFORE their expertise is considered.

All staff have been known personally by the owners for over 5 years, some for over 15 years.

It is very important to us that the person walking through your door can be depended on and is the type of person you would want coming into your home.

Every technician has undergone a successful police check and working with children check.

✓ **More value for money**



Please feel free to contact us directly on (02) 4943 0040 or on Mark's email, mark@pestsolution.com.au if you have any questions about what we can offer you or to discuss your specific needs.